

Monthly Service Evaluation

Please tell us how we did!

Total Maintenance Group - Rewards Programs**

MONTHLY SERVICE EVALUATION REWARDS: \$25 retail gift card.
 -Successfully complete and submit (1) Monthly Service Evaluation for work performed that month.
 -Evaluations will be sent out on the last business day of the month.
 -Limit (1) evaluation per property, per month.

Property Name: *

Garden Apartments

Work Performance *

	Strongly Disagree	Disagree	Agree	Strongly Agree
Scheduled work was performed to expected standards.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input checked="" type="radio"/> 4
The job site was kept clean and orderly during work.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input checked="" type="radio"/> 4
Technicians arrived on time and finished in a timely manner.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input checked="" type="radio"/> 4
Technicians were dressed appropriately and looked professional.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input checked="" type="radio"/> 4

Work Performance: Additional Comments

Workers were very courteous, clean and FAST!!!

Quality Control *

	No	YES
A field representative visited/reviewed the work performed and addressed issues(if any).	<input type="radio"/> 1	<input checked="" type="radio"/> 2
Issues(if any) were resolved promptly.	<input type="radio"/> 1	<input checked="" type="radio"/> 2

Quality Control: Additional Comments

Scheduling *

	Strongly Disagree	Disagree	Agree	Strongly Agree
Scheduling staff were friendly and helpful.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input checked="" type="radio"/> 4
Scheduling staff returned phone calls promptly.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input checked="" type="radio"/> 4
Work was scheduled for the day requested.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input checked="" type="radio"/> 4

Scheduling: Additional Comments

Next Time *

	Strongly Disagree	Disagree	Agree	Strongly Agree
I would schedule again next time.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input checked="" type="radio"/> 4
I would recommend this service.	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input checked="" type="radio"/> 4

Next Time: Additional Comments

Total Maintenance Group - Monthly Service Evaluation

Thank you for completing our evaluation!

For assisting us to continue improving our services, please select a reward below!

Please send me my: *

- \$25 Macy's Gift Card
- \$25 Bath & Body Gift Card
- \$25 CVS Gift Card
- \$25 Sports Authority Gift Card
- (Qty: 2) - Movie Tickets